

PROCESSING OF PERSONAL DATA

Information regarding the processing of personal data in commercial activity

The Railway Passenger Transport Operator process your personal data in accordance with the provisions of the GDPR, local and European data protection laws and in accordance with the purposes for which they were collected.

The Railway Passenger Transport Operator as a personal data controller will determine the purposes and methods of processing the personal data collected

The information we collect about you and how we collect it may vary depending on the services you use and subscribe to, or what we obtained from a third party that had permission to share information with we.

1. Purpose of processing

Your personal data is processed for:

- a. Issuance of travel permits with transport facility
- b. Issuing travel documents online;
- c. Submission and settlement of petitions;
- d. Settlement of transport facilities;
- e. Sanctioning of contraventions;
- f. Provision of auxiliary services, compensation for delay, etc.;
- g. Monitoring/security of persons, spaces, goods used by the Passenger Rail Transport Operator; in this context, the Passenger Railway Transport Operator can video supervise some parts of the premises in which it operates to ensure the security and protection of people, goods and valuables, buildings and their enclosures.
- k. Contract management and management;
- l. Statistical purposes.

2. Categories of personal data processed

The categories of personal data that are requested and processed are the following: name, surname, CNP, serial number and no. from CI/Passport, gender, date and place of birth, signature, contact details - personal phone number, email address.

3. Special data of employees

The Passenger Rail Transport Operator does not process special personal data that reveal racial or ethnic origin, political opinions, or philosophical beliefs, biometric data, processing of genetic data for the unique identification of a natural person, data regarding the sex life or sexual orientation of a natural person.

4. Legal basis of data processing

The legality of the collection and processing of personal data for the purposes determined in point 1 is established as follows:

- a. For the purpose determined in point 1 letter a, the legality of processing your personal data is represented by article 6 para. (1) letter c) of the GDPR - to fulfill a legal obligation incumbent on the operator.
- b. For the purpose determined in point 1 letter b, the legality of the processing of your personal data is represented by article 6 para. (1) letter f - "the processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party, unless the interests or fundamental rights and freedoms of the data subject prevail, which require the protection of personal data, especially when when the person concerned is a child".
- c. For the purpose determined in point 1 letter c, the legality of the processing of your personal data is represented by article 6 para. (1) letter f - "the processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party, unless the interests or fundamental rights and freedoms of the data subject prevail, which require the protection of personal data, especially when when the person concerned is a child".
- d. For the purpose determined in point 1 letter d, the legality of the processing of your personal data is represented by article 6 para. (1) letter c) of the GDPR - to fulfill a legal obligation incumbent on the operator.
- e. For the purpose determined in point 1 letter e, the legality of the processing of your personal data is represented by article 6 para. (1) letter c) of the GDPR - to fulfill a legal obligation incumbent on the operator.
- f. For the purpose determined in point 1 letter f, the legality of processing your personal data is represented by article 6 para. (1) letter c) of the GDPR - to fulfill a legal obligation incumbent on the operator.
- g. For the purpose determined in point 1 letter g, the legality of processing your personal data is represented by article 6 para. (1) letter c) of the GDPR - to fulfill a legal obligation incumbent on the operator.
- h. For the purpose determined in point 1 letter h, the legality of processing your personal data is represented by article 6 para. (1) letter f - "the processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party, unless the interests or fundamental rights and freedoms of the data subject prevail, which require the protection of personal data, especially when when the person concerned is a child".
- i. For the purpose determined in point 1 letter j, the legality of the processing of your personal data is represented by article 6 para. (1) letter f - "the processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party, unless the interests or fundamental rights and freedoms of the data subject prevail, which require the protection of personal data, especially when when the person concerned is a child".
- j. For the purpose determined in point 1 letter k, the legality of the processing of your personal data is represented by article 6 para. (1) letter f - "the processing is necessary for the purposes of the legitimate interests pursued by the operator or a third party, unless the interests or fundamental rights and freedoms of the data subject prevail, which require the protection of personal data, especially when when the person concerned is a child".
- k. For the purpose determined in point 1 letter k, the legality of the processing of your personal data is represented by article 6 para. (1) letter b - "the processing is necessary for the execution of a contract to which the data subject is a party or to take steps at the request of the data subject before concluding a contract".
- l. Carrying out statistical studies, to the extent that they will be done, will be done based on art. 9 para. (2) lit. (j) of the GDPR.

Your rights and how to exercise them

In relation to the data processed in the commercial activity, under certain conditions provided by the GDPR, the following rights can be exercised:

The right to be informed	This data protection notice provides the information you have the right to receive.
The right to access data	In accordance with the GDPR, the employer may be requested information in connection with the data held by him about you. In this sense, a data access request will be submitted. There is no charge for providing this information unless the request is unfounded or excessive.
The right to rectification	If you find that your personal data inaccurate, incomplete or incorrect they can be rectified.
The right to CLEAR	You can exercise your right to delete your personal data in a number of situations (for example, if the data is no longer necessary in relation to the purpose for which it was created or you withdraw your consent). Personal data collected in accordance to the legislation in force can be deleted only after expiration of the established retention period.
The right to RESTRICTING processing	
The right to portability dates	Your data is recorded both physically and electronically. The Carrier does its best to provide information in a portable format.
The right to opposition	Where possible, we will stop processing your data if you object to processing based on a legitimate interest or if in the plan personally, situations arise that lead you to exercise this right (including profiling). If you object to processing for the purposes of research and statistics, we will stop processing your data. The right to opposition cannot be exercised when the processing is based the fulfillment of legal obligations, and the stopping of contravening processing the legislation in force.

By Rail Passenger Transport Operator is meant that transport operator who carries out the transport on the purchased route.